



## The 2013 Pfeiffer Annual: Training

Elaine Biech

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ELAs are presented as complete, ready-to-use training designs. This year in the Editor's Choice section Karl Albrecht shares his ideas for thinking more clearly, creatively, and cleverly and Lou Russell offers a real-world activity that helps participants see how they contribute to the stress and frustration of their work day.

Use the articles section for your own professional development or as a lecture resource within your training sessions. Must-haves in this section include articles by Catherine Rezak, Homer H. Johnson, and Leonard D. Goodstein.

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