



Community Action Leaders: Rooting Out Poverty at the Local Level (ASPA Series in Public Administration and Public Policy)

Beverly S. Bunch, Dalitso S. Sulamoyo

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Nationwide, approximately 1,000 Community Action agencies advocate for the poor and provide diverse but critical services such as (but not limited to) emergency food and shelter, energy bill assistance, weatherization, education, job training, transportation, housing, and health services. In the face of dynamic environments and shifting poverty needs, Community Action agencies are constantly seeking innovative ways to effectively address poverty in their communities while building their internal capacity to ensure sustained impact and outcomes. This book focuses on the major leadership roles and responsibilities of the Community Action leaders, the types of challenges they face, and how they address those challenges, covering questions such as:

- How do Community Action leaders identify the needs of low-income people and use that knowledge to tailor programs to meet those needs?
- In what ways are low-income people involved in Community Action agencies (e.g. board or advisory council members, volunteers, employees, advocates)? What are the advantages and disadvantages associated with their participation?
- How do the leaders and their staff assess and demonstrate the effectiveness of their organizations and programs? What challenges do they encounter in assessing and communicating performance?
- What approaches are Community Action leaders using to diversify their revenues? What are the advantages and challenges associated with those approaches?
- How are the leaders developing their staffs and preparing for leadership succession?
- How do the leaders benefit from an affiliation with state and national associations?

Through original and comprehensive research undertaken by the Center for State Policy and Leadership at the University of Illinois Springfield and the Illinois Association of Community Action Agencies (IACAA), this book is designed to inform and enhance leadership in Community Action agencies and other nonprofit or government organizations with similar missions. It is written in a nontechnical manner and includes a chapter on the history and evolution of Community Action agencies for readers who are unfamiliar with Community Action and the War on Poverty. It will be required reading for professionals working at the frontlines of income inequality, as well as university professors and their students in the fields of public administration, nonprofit management, and social work.

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